

## How Landlords Should Prepare for Ontario's New Accessibility Standards

This webinar will address the government's goals in establishing new accessibility standards and will provide an overview of new legal requirements for rental housing providers to comply with the Customer Service Accessibility Standard, which takes effect January 2012. The presentation will review necessary steps to ensure apartment buildings better serve the needs of those with disabilities. The presenters will outline expectations on how landlords and property managers will develop plan for compliance, train their staff, and how and when to report back progress to the government.

**Wednesday, November 9<sup>th</sup>  
10:00am-11:00am**

**\*This is a webinar (held online), logins will be sent 2 days prior\***

**All registrations must be paid in advance with Visa, Mastercard, or Cheque**

### **COST**

**\$39.99+ HST (\$45.19) MEMBERS**

**\$79.99 + HST (\$90.39) NON-MEMBERS**

**(Limited space, book early! Priority will be given to members)**

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**Please note: There is a 5% cancellation fee if paid by credit card. Refunds are not available for cancellations within 7 days of the event. Thank you.**

**Registrations should be faxed to (416) 385-7112 or emailed to: [lcooper@frpo.org](mailto:lcooper@frpo.org)**